

Instructions:

In order to provide The Risk Management Foundation of the Harvard Medical Institutions, Inc., a Massachusetts Chapter 180 not-for-profit corporation (hereinafter referred to by its brand name "CRICO/RMF"), with the necessary information to process your order, please print this PDF document, fill in the necessary information, and mail it to CRICO/RMF. Before purchasing any products from CRICO/RMF, you must agree to the Terms of Use listed at the bottom of this document.

Step 1: Enter Account Information

Please enter your information in the following fields.

First Name: _____
Last Name: _____
Middle Initial: _____
Date of Birth (mm/dd/yyyy): _____
Phone Number: _____
Address: _____
City: _____
State: _____
Other (Province/Region): _____
Country: _____
Zip/Postal Code: _____
Institution: _____
Specialty: _____

In order to place your order, CRICO/RMF must create an RMFinteractive Account for you. Please enter your email address, and create a temporary password below (you will be able to change your password after you log in). If you are purchasing a subscription to RMFinteractive, your email address will be your user ID.

Email Address: _____
Password: _____

Step 2: Select Subscriptions and Products

Please select the product(s) you wish to purchase. Complete descriptions are available on the "Order Our Products" page on RMFinteractive.com. **Note:** Massachusetts residents must pay 6.25% sales tax on all items.

Subscriptions:	Price:	Quantity:	Total:
RMFinteractive Subscription	\$135.00	_____	_____
Products:			
Breakdowns in the Diagnostic Process (Pocket Card)	\$50.00 (10)	_____	_____
Breast Care Algorithm	\$50.00 (2) or \$100.00 (5)	_____	_____
Colorectal Cancer Screening Algorithm	\$50.00 (2) or \$100.00 (5)	_____	_____
Clinical Standards for Obstetrical Services	\$50.00 (2) or \$100.00 (5)	_____	_____
Risk Management for Office Practice	\$50.00	_____	_____
When Things Go Wrong: Voices of Patients & Families (DVD)	\$395.00	_____	_____
Healing the Healer (DVD)	\$395.00	_____	_____

Sub-Total: _____
Massachusetts Residents must add 6.25% Sales Tax: _____
Total: _____

* The use of the term "CRICO" in this order form shall mean the Controlled Risk Insurance Company, Ltd. and the Controlled Risk Insurance Company of Vermont, Inc. (A Risk Retention Group).

Step 3: Select Payment Method

Please enter your payment information in the fields below.

Select Payment Method: **Check enclosed** **Credit card**

Accepted Credit Cards:

Credit Card Number: _____

Expiration Date (mm/yyyy): _____

Final Step: Mail Form

CRICO/RMF

101 Main Street

Cambridge, Massachusetts 02142 USA

Telephone: 617.495.5100 (main switchboard),

or call toll-free 1.877.763.2742

Fax: 617.495.9711

Please make checks payable to: **Risk Management Foundation**

REFUND POLICY:

Following receipt of a purchased subscription or product from RMFinteractive, participants may request a full refund. Refunds will be made and authorized via credit card. Please direct all inquiries to Dorothy Redmond: dredmond@rmf.harvard.edu or 877-763-2742.

RMFinteractive Subscriptions

Terms of Use

The RMFinteractive web site is provided to paying subscribers and CRICO-insured clinicians, "as is," by CRICO/RMF. Users will be billed directly at \$135.00 (U.S.) per annum. By using the information, services and products available through this web site, you are agreeing to the terms and conditions contained herein. Your continued use of this site following the posting of any changes to this Agreement means that you accept and agree to abide by such changes.

This Web site contains links to other CRICO/RMF sites and subscription-based pages that may contain additional Terms of Use. Your use of any CRICO/RMF site shall also subject you to the Terms of Use for each of those sites. To the extent that the Terms of Use on any CRICO/RMF site conflicts with any terms and condition contained herein, the Terms of Use of such site shall control.

Liability Disclaimer

The information, services and products available to you on this Web site may contain errors and are subject to periods of interruption. While CRICO/RMF does its best to maintain the information, services and products it offers on the Web site, it cannot be held responsible for any errors, defects, lost profits or other damages arising from the use of this Web site. Advice and information provided on this site is presented for general educational purposes and is not intended as legal or clinical advice. Site visitors seeking advice for specific health care situations should consult their institutional risk manager or their personal Attorney. Clinicians insured by the Controlled Risk Insurance Company, Ltd. and/or Controlled Risk Insurance Company of Vermont, Inc. (A Risk Retention Group) who have additional questions are encouraged to contact their institutional risk manager or CRICO/RMF.

CRICO/RMF PROVIDES THE INFORMATION, SERVICES AND PRODUCTS AVAILABLE ON THIS WEB SITE "AS IS," WITH NO WARRANTIES WHATSOEVER. ALL EXPRESS WARRANTIES AND ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT OF PROPRIETARY RIGHTS ARE HEREBY DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW. IN NO EVENT SHALL CRICO/RMF BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL,

CONSEQUENTIAL, SPECIAL AND EXEMPLARY DAMAGES, OR ANY DAMAGES WHATSOEVER, ARISING FROM THE USE OR PERFORMANCE OF THIS WEB SITE OR FROM ANY INFORMATION, SERVICES OR PRODUCTS PROVIDED THROUGH THIS WEB SITE, EVEN IF RMF HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IF YOU ARE DISSATISFIED WITH THIS WEB SITE, OR ANY PORTION THEREOF, YOUR EXCLUSIVE REMEDY SHALL BE TO STOP USING THE WEB SITE.

Permissions

Requests to make (paper) photocopies for educational in-classroom use or intraorganizational use (or the intra-organizational use of specific clients) should be directed to the web site editor via the site's feedback form. Requests for both photocopying or reproduction into new works should be sent to the author (where indicated) or to the web site editor in writing with as much detail as possible, including:

1. a statement regarding the intended use of the material;
 2. an exact citation to the original material requested;
 3. a copy of the adapted version (if an adaptation is requested);
 4. detailed information about any secondary publication in which the material may be republished (including the name of publisher or sponsor, publication title, quantity to be reproduced, intended audience);
 5. form of reproduction requested (paper and/or digital formats); and
 6. markets and/or distribution territory desired.
-

Privacy, Confidentiality

Occasionally, during the visit to our Web sites, you may wish to voluntarily supply certain personal identifying information. If you choose to provide your name, Email address, postal address, phone number, organization, or any other identifying information, it will be used only to provide you with the services that you have requested, or additional information about CRICO/RMF or RMF Strategies (a licensed d/b/a of CRICO/RMF). We will not sell or rent any personally identifying information obtained through these sites to any other organization, and will never willfully disclose any personally identifying information about our visitors to any third party without your express permission.

We are committed to maintaining our Web site visitors' rights to privacy and the confidentiality of personal information and to guard against divulging private information. We believe that visitors should know who (e.g., the site organization or third party) is tracking personal information and the types of personal information that are tracked and should have the right to opt out of such information being collected at any time.

Usage tracking

CRICO/RMF tracks usage patterns on our sites and breaks down overall usage statistics according to a user's domain name, IP address, or browser type by reading this information from the browser string (information contained in every user's browser) and through the use of cookies. However, we do not match this information with users' personally identifiable information, if provided.

Cookies

CRICO/RMF uses cookies in order to provide personalized content, protect confidential use, and track usage. The public parts of our sites are accessible even if cookies cannot be set.

[Risk Management Foundation of the Harvard Medical Institutions, Inc.](#)